



STATE OF CONNECTICUT

**PUBLIC UTILITIES REGULATORY AUTHORITY
TEN FRANKLIN SQUARE
NEW BRITAIN, CT 06051**

**DOCKET NO. 19-02-38 APPLICATION OF MP2 ENERGY NE LLC FOR A
CONNECTICUT ELECTRIC SUPPLIER LICENSE**

May 22, 2019

DECISION GRANTING ELECTRIC SUPPLIER LICENSE

On February 27, 2019, the Public Utilities Regulatory Authority (Authority or PURA) received an application (Application) from MP2 Energy NE LLC (MP2 or Company) requesting that the Authority grant it an Electric Supplier License to serve business customers in Connecticut.

The Authority has reviewed all of the information in the record pursuant to §16-245 of the General Statutes of Connecticut (Conn. Gen. Stat.). Based on that review, the Authority finds that the Company has satisfied all of the application requirements and that it possesses the technical, financial and managerial capability to operate as an Electric Supplier. The Company is granted an Electric Supplier License to serve business customers effective as of the date of this Decision but subject to the Orders below. The Company's website is <https://www.mp2energy.com> and toll free customer service number is 877-238-5343. The Authority may, at a future date, convene a Technical Meeting with MP2 to review the requirements for Self-Reporting to the EnergizeCT Rate Board, or to review Connecticut supplier licensing, filing and marketing requirements or other topics.

MP2 is advised to consult any Decision(s) and/or evidence in the following PURA Dockets before marketing in Connecticut. This information is intended to guide MP2 as to the proper conduct of suppliers and other requirements to operate as a supplier in Connecticut. This listing does not reflect a complete list of all requirements and is provided as a reference and in addition to the Statutes and Regulations that govern the operation of Connecticut suppliers.

- Docket No. 98-06-17, DPUC Investigation Into Billing and Metering Protocols and Appropriate Cost Sharing Allocations Among Electric Distribution Companies and Electric Suppliers;
- Docket No. 05-08-05RE02, DPUC Investigation into the Process by Which Customers Can Choose an Electric Supplier When Initiating Electric Service – Amended Referral Program;
- Docket No. 06-10-22, PURA Monitoring the State of Competition in the Electric Industry;
- Docket No. 07-01-21, DPUC Declaratory Ruling RE: Release of Customer Information Pursuant to Conn. Gen. Stat. 16-245o;
- Docket No. 07-05-33, DPUC Administration of Disclosure Label Requirements and Examination of Direct Billing by Electric Suppliers;
- Docket No. 10-06-24, DPUC Review of the Current Status of the Competitive Supplier and Aggregator Market in Connecticut and Marketing Practices and Conduct of Participants in that Market;
- Docket No. 13-07-18, PURA Establishment of Rules for Electric Suppliers and Electric Distribution Companies Concerning Operations and Marketing in the Electric Retail Market;
- Docket No. 14-07-17, PURA Development of Standard Summary Form of Material Contract Terms;
- Docket No. 14-07-19, PURA Investigation Into Redesign of the Residential Billing Format;
- Docket No. 14-07-19RE01, PURA Investigation into Redesign of Residential Electric Billing Format – Billing Format Clarification;
- Docket No. 14-07-19RE05, PURA Investigation into Redesign of Residential Electric Billing Format – Review of Summary Information, Implementation and Display; and,
- Docket No. 15-06-15, PURA Variable Electric Rate Study;

ORDERS FOR COMPANY

To comply with the Orders below, the Company shall submit one original of the required documentation to the Executive Secretary, 10 Franklin Square, New Britain, CT 06051, and file an electronic version through the Authority's website at www.ct.gov/pura. Submissions filed in compliance with the Authority's Orders must be identified by all three of the following: Docket Number, Title, and Order number.

1. On or before July 10, 2019, and before it begins marketing in Connecticut, MP2 shall submit to the Authority the website address for MP2's Connecticut operating website, which shall provide all of the information as required by the Authority's Decision dated November 5, 2014, in Docket No. 13-07-18, PURA Establishment of Rules for Electric Suppliers and Electric Distribution Companies Concerning Operations and Marketing in the Electric Retail Market. (2014 Decision), p. 13. The Authority must approve the website before MP2 can market to customers.
2. MP2 shall comply with relevant statutes, regulations and Authority Decisions, some of which are more specifically identified herein. MP2 maintains an obligation

to remain current as to changes in statutes, regulations or other applicable administrative law.

3. MP2 shall submit a complete Third Party Agent Form pursuant to Conn. Gen. Stat. §16-245o(h)(9) as discussed in the 2014 Decision, p. 30. Such form shall be filed as Compliance, identified as “Third Party Agent Form” and submitted in MP2’s licensing Docket No. 19-02-38 before MP2 begins marketing in Connecticut and as of January 1st annually thereafter. The Third Party Agent form can be found via the Authority’s website at www.ct.gov/pura/forms.
4. MP2 shall submit a complete Company Contact Information Form as discussed in the 2014 Decision, p. 31. Such form shall be filed as Compliance, identified as “Company Contact Information” and submitted in MP2’s licensing docket, Docket No. 19-02-38 before MP2 begins marketing in Connecticut and as of July 31st annually or within ten days of any changes to the information thereafter. The Company Contact Information form can be found via the PURA website at www.ct.gov/pura/forms.
5. Within 20 days of the date of this Decision and by September 20th annually thereafter, MP2 shall file an updated Disclosure Label as discussed in the Decision dated February 27, 2008, in Docket No. 07-05-33, DPUC Administration of Disclosure Label Requirements and Examination of Direct Billing by Electric Suppliers, Section II.A. Statutory Requirements Regarding Disclosure and Order No. 3. Such information shall be filed as Compliance, identified as “Disclosure Label” and submitted in MP2’s licensing docket, Docket No. 19-02-38. The Disclosure Label Forms for electric suppliers and Distribution Companies form can be found via the Authority’s website at www.ct.gov/pura/forms.
6. MP2 is under a continuing obligation to notify the Authority of any changes to the information provided in the Application. The Company shall file any updates in its original licensing docket.
7. MP2 shall upload (Self-Report) all generally available business generation rate offers to the EnergizeCT.com website. See correspondence dated August 25, 2017, in PURA Docket No. 13-07-18. See also the 2014 Decision, p. 4. MP2 must contact the Authority to obtain its Self-Reporting credentials. Further information on Self-Reporting can be found at the PURA/Supplier Login link at <https://www.energizect.com>.
8. On or before January 29th of each year, MP2 shall file with the Authority the annual report required by Conn. Gen. Stat. §16-245p(a), including all information specified in Conn. Gen. Stat. §16-245p(b). Such information shall be filed as Compliance, identified as “Annual Report” and submitted in MP2’s licensing docket, Docket No. 19-02-38.
9. On or before October 15th of each year, MP2 shall file with the Authority the annual report demonstrating compliance with Connecticut’s renewable energy portfolio requirements required by Conn. Agencies Regs. §16-245a-1(a) and Conn. Gen.

Stat. §16-243q. Such information shall be filed as Compliance, identified as “RPS Information” and submitted in MP2’s licensing docket, Docket No. 19-02-38.

10. Not less than 20 days before MP2 executes its first contract for the sale of electric generation services to an end-user customer in Connecticut, the Company shall file with the Authority an affidavit concerning its capability to exchange data with the electric distribution companies in accordance with Conn. Agencies Regs. §16-245-3(b). MP2 is encouraged to participate in the Electronic Business Transaction (EBT) Working Group. Information regarding the EBT Working Group is available via the PURA website, www.ct.gov/pura.
11. Not less than 20 days before MP2 executes its first contract for the sale of electric generation services to an end-user in Connecticut, the Company is required to submit to the Authority a surety bond or a letter of credit from a non-affiliated bank in the amount of \$250,000 or 5% of MP2’s estimated gross receipts for its first full year of operation. The security shall name the Public Utilities Regulatory Authority as obligee and shall not expire. Such information shall be filed as Compliance, identified as “Security Bond or Letter of Credit” and submitted in MP2’s licensing docket, Docket No. 19-02-38. Should MP2 choose to base its security on estimated gross revenue it is required to disclose its revenues through its Conn. Gen. Stat. §16-245p(a) annual report and to maintain appropriate security based on its then current revenue.
12. MP2 shall provide the Authority with any changes to its customer service practices, procedures or policies in writing at least 10 business days prior to the effective date of such changes. Such information shall be filed as Compliance, identified as “Customer Service Practices” and submitted in MP2’s licensing docket, Docket No. 19-02-38.
13. Pursuant to the Conn. Agencies Regs. §16-245-2(g)(1), MP2 shall maintain all records of customer complaints for a minimum of three (3) years from the date of the complaint. The Company shall maintain its customer complaint records to indicate: (1) the date of the complaint; (2) the name and address of the complainant; (3) the address or location of the complaint; (4) a description of the complaint; and (5) a description of the resolution of the complaint. A customer complaint is defined as any inquiry or expression of dissatisfaction from a customer.
14. MP2 shall not begin marketing activities or enrolling customers in Connecticut until all of its forms and standard contracts have been approved by the Authority.
15. Pursuant to the Regulations of Connecticut State Agencies §16-245-2, MP2 is required to file an application for a periodic review of its electric supplier license. MP2 shall submit its five-year license review no later than April 7, 2024. The Electric Supplier Review Application is available via the PURA website, www.ct.gov/pura.

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This Decision is adopted by the following Commissioners:

Michael A. Caron

John W. Betkoski, III

CERTIFICATE OF SERVICE

The foregoing is a true and correct copy of the Decision issued by the Public Utilities Regulatory Authority, State of Connecticut, and was forwarded by Certified Mail to all parties of record in this proceeding on the date indicated.



Jeffrey R. Gaudiosi, Esq.
Executive Secretary
Public Utilities Regulatory Authority

May 22, 2019

Date